

# Sistematični pregled raziskav vrednotenja koristi klinične farmacije in farmacevtske skrbi

## Systematic review of studies evaluating benefits of clinical pharmacy and pharmaceutical care services

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**Povzetek:** Namen članka je sistematični pregled raziskav, ki so vrednotile koristi klinične farmacije in farmacevtske skrbi. V bibliografski zbirki Medline je bilo zajetih 266 raziskav, ki so bile objavljene do 25.11.2011, in sicer 253 kliničnih raziskav ter 13 metaanaliz. Število raziskav povpada z uveljavljanjem koncepta farmacevtske skrbi v 90. letih in znaša dobro 20 raziskav na letni ravni po letu 2009. Največ raziskav so izvedli v ZDA, Kanadi in Avstraliji. V Evropi so se prve raziskave pojavile v zadnjih letih 20. stoletja in sicer v Združenem kraljestvu in na Švedskem. Največ raziskav je obravnavalo storite, ki so jih farmacevti izvajali v ambulantah na primarni ravni in v lekarni. Raziskave so najpogosteje vrednotile storitve farmacevtov za bolnike s hipertenzijo, astmo, diabetesom, hiperlipidemijo, srčnim popuščanjem, bakterijsko infekcijo in depresijo. Poseben pomen imajo raziskave na področju polifarmakoterapije. Rezultati večine raziskav, ne pa vseh, kažejo na pozitivne izide storitev klinične farmacije in farmacevtske skrbi.

**Ključne besede:** sistematični pregled, koristi, klinična farmacija, farmacevtska skrb

**Abstract:** Aim of the manuscript is a systematic review of studies that evaluated benefits of clinical pharmacy and pharmaceutical care. In Medline 266 studies were captured published before 25.11.2011, 253 clinical studies and 13 metaanalyses. The number of studies corresponds to the uptake of pharmaceutical care concept in nineties and amounts 20 studies published on a yearly basis after 2009. The highest number of studies evaluated services in USA, Canada and Australia. In Europe the first studies were published in UK and Sweden in the last years of the 20th century. The highest number of studies evaluated services performed in general physicians' clinics and in community pharmacies. Most often studies evaluated pharmaceutical services for the patients with hypertension, asthma, diabetes, heart failure, bacterial infection and depression. Of particular importance are studies evaluating polypharmacy. Results of the majority of studies, but not all, show positive outcomes of clinical pharmacy and pharmaceutical care.

**Key words:** systematic review, benefits, clinical pharmacy, pharmaceutical care

### 1 Uvod

V procesu zdravljenja z zdravili lahko nastanejo težave povezane z zdravili (ang. Drug Related Problems), ki so posledica neprimerne izbire, izdaje ali uporabe zdravila.

V Franciji so poročali o 3 % hospitalizacij zaradi neželenih učinkov zdravil (1), na Švedskem pa je bilo kar 14 % bolnikov na oddelku interne medicine hospitaliziranih zaradi simptomov in znakov, ki so bili povezani z neželenimi učinki zdravil (2). Še več raziskav na to tematiko lahko zasledimo v ZDA, kjer so na primer ugotavljali, da je 11 – 28 % vseh hospitalizacij posledica težav povezanih z zdravili. Stroški, ki so s tem nastali, pa so znašali 30,1 – 136,8 milijard \$, kar je bilo več kot stroški samih zdravil (3). Ne prav številčne in obširne raziskave na tem področju v Sloveniji pritrjujejo, da je pomembno ustrezno upravljanja tega področja tudi pri nas. Tako je bila v zadnjem času posebej izpostavljena razmeroma številčna skupina, ki ima še posebej veliko tveganje za težave povezane z zdravili glede na to, da

gre za starejše od 65 let, ki imajo sočasno predpisanih po osem ali več različnih zdravil (4).

Z namenom reševanja problema težav povezanih z zdravili so se tudi med farmacevti razvile številne iniciative, ki se večinoma predstavljajo pod terminoma klinična farmacija in farmacevtska skrb. Klinična farmacija obsega aktivnosti in storitve farmacevta, ki vodijo k racionalni in optimalni uporabi zdravil in so komplementarne aktivnostim ostalih zdravstvenih delavcev (5). Farmacevtska skrb je po drugi strani definirana kot praksa v okviru katere farmacevt za posameznega bolnika na odgovoren način zagotavlja zdravljenje z zdravili, ki vodi k naprej definiranim zdravstvenim izidom in tako izboljša kakovost življenja bolnikov (6). Po svoji vsebinai oba koncepta opisujeta enako oz. vsaj zelo podobno področje delovanja. Po mnenju nekaterih teoretikov naj bi bila razlika med farmacevtsko skrbjo in klinično farmacijo v prevzemanju odgovornosti za svoja dejanja, medtem ko drugi med obema koncepta ne vidijo bistvenih razlik. Tako so se npr. do

tega vprašanja posebej opredelili tudi v Evropskem združenju kliničnih farmacevtov ESCP in v definicijo klinične farmacije zapisali, da klinični farmacevti svoje storitve lahko izvajajo tako v bolnišnicah kot tudi v lekarnah, domovih starejših občanov ter drugih ustanovah, kjer se predpisujejo in uporabljajo zdravila.

Klub številnim aktivnostim na tem področju, pa tako v slovenskem kot tudi mednarodnem prostoru, še vedno zasledimo pomisleke o smiselnosti in ustreznosti farmacevtovega delovanja, ki je vezano na aktivnejšo obravnavo težav povezanih z zdravili ter spremljanje bolnikov pri njihovem zdravljenju z zdravili. Nekateri izmed pomislekov so neosnovani in običajno rezultat nerazumevanja farmacevtovega strokovnega potenciala ter dojemanja njegove dejavnosti kot kompetitivne druge stroki. Prav tako po drugi strani ni smiseln neracionalno in z dokazi nepodprt umeščanje novih storitev v zdravstveno prakso. Tisti, ki koncept klinične farmacije in farmacevtske skrbi sprememajo, se predvsem sprašujejo o vsebini in terapevtskem področju storitve, ki bo dejansko pomenila korist za bolnike.

## 2 Namen

Namen raziskave je sistematični pregled raziskav, ki so vrednotile koristi klinične farmacije in farmacevtske skrbi.

## 3 Metode

V podatkovni bazi Medline (bibliografska zbirka podatkov, dostop: [www.ncbi.nlm.nih.gov/pubmed](http://www.ncbi.nlm.nih.gov/pubmed)) smo zajeli klinične raziskave in metaanalize, ki so obravnavale storitve, aktivnosti in programe s področja klinične farmacije in farmacevtske skrbi. Iskalni profil, ki smo ga v ta namen oblikovali, je bil sledenč: "clinical pharmacy" or "clinical pharmacist" or "pharmaceutical care"

or ((pharmacy or pharmacist) and intervention) Limits: Clinical Trial, Meta-Analysis.

Vključili smo klinične raziskave ter metaanalize v angleškem jeziku, ki so obravnavale aktivnosti in storitve, ki so jih opravljali farmacevti. Vključili smo tudi raziskave, v katerih je intervencijo izvajal celoten zdravstveni tim (poleg farmacevta še splošni zdravnik, zdravnik specialist in/ali medicinska sestra), pri čemer je bila vloga farmacevta jasno določena oz. razvidna. Izključili smo raziskave, kjer storitev niso opravljali farmacevti, in raziskave, ki so programe klinične farmacije in farmacevtske skrbi le opisovale, niso pa podajale kliničnih, humanističnih ali ekonomskih izidov storitev.

## 4 Rezultati

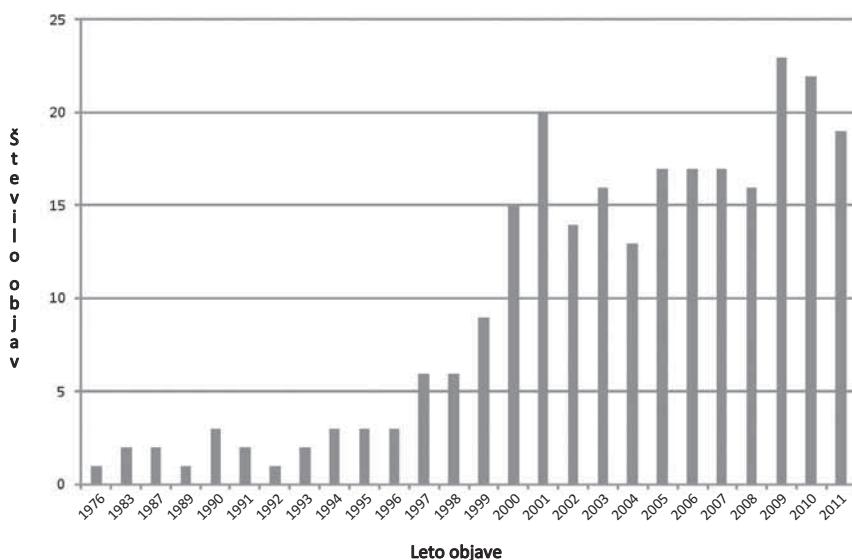
V bibliografski zbirki podatkov Medline je bilo do 25.11.2011 objavljenih 266 raziskav, ki so ustrezale vključitvenim kriterijem in sicer 253 kliničnih raziskav ter 13 meta analiz. Preglednica, ki prikazuje raziskave glede na terapevtsko področje in mesto izvajanja storitve, je zaradi svoje dolžine v celoti predstavljena na spletni strani te številke Farmacevtskega vestnika ([http://www.sfd.si/modules/catalog/products/prodfile/fb\\_4\\_2012.pdf](http://www.sfd.si/modules/catalog/products/prodfile/fb_4_2012.pdf)).

### 4.1 Pregled kliničnih raziskav

Na slikah od 1 do 4 je prikazan pregled kliničnih raziskav in sicer glede na leto, državo izvajanja storitve, mesto izvajanja storitve in terapevtsko področje.

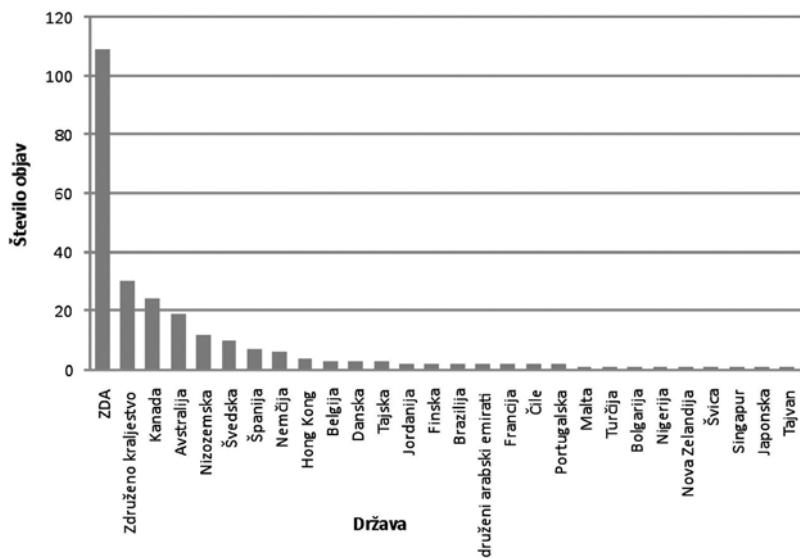
### 4.2 Pregled metaanaliz

V preglednici 1 (str. 214) je prikazan pregled metaanaliz raziskav, ki so vrednotile koristi klinične farmacije oz. farmacevtske skrbi.



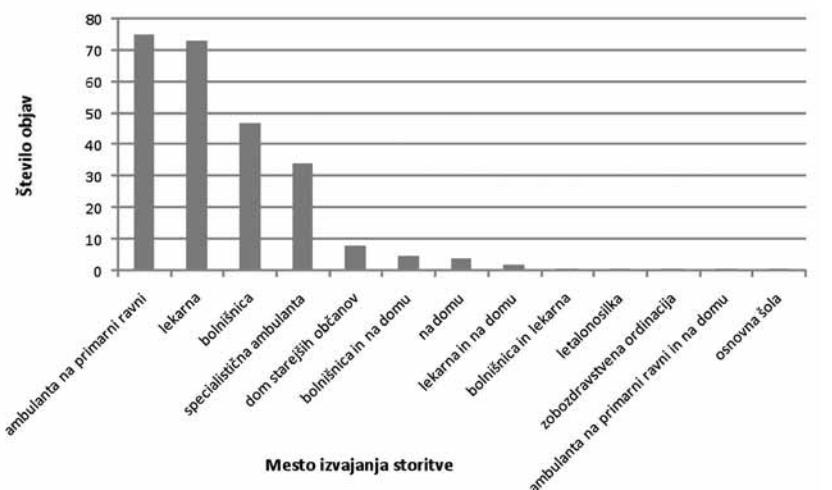
Slika 1: Število objav raziskav, ki so vrednotile koristi klinične farmacije in farmacevtske skrbi glede na leto objave (N=253 kliničnih raziskav).

Figure 1: Number of publications reporting benefits of clinical pharmacy and pharmaceutical care according to year of publication (N= 253 clinical studies).



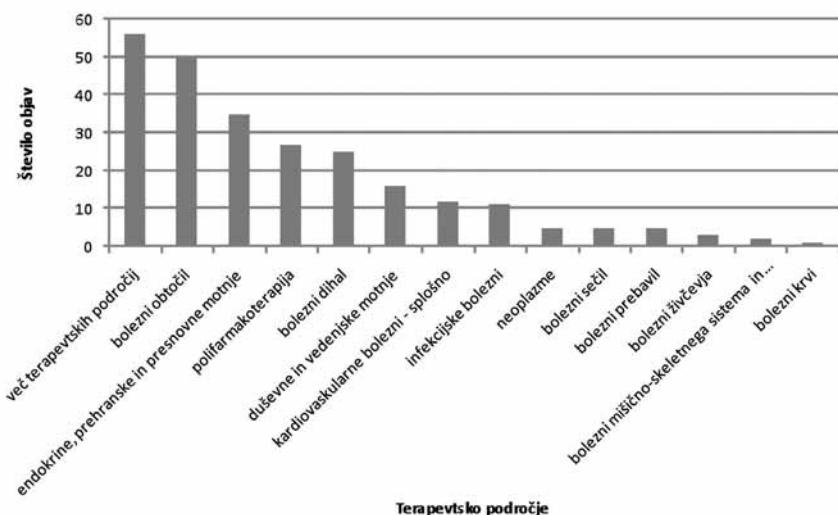
**Slika 2:** Število objav glede na državo izvedbe raziskave koristi klinične farmacije oz. farmacevtske skrbi ( $N=253$  kliničnih raziskav).

**Figure 2:** Number of publications according to country in which benefits of clinical pharmacy or pharmaceutical care were evaluated ( $N=253$  clinical studies).



**Slika 3:** Število objav glede na mesto izvajanja storitve klinične farmacije oz. farmacevtske skrbi ( $N=253$  kliničnih raziskav).

**Figure 3:** Number of publications according to location of clinical pharmacy or pharmaceutical care service ( $N=253$  clinical studies).



**Slika 4:** Število objav raziskav, ki so vrednotile koristi klinične farmacije in farmacevtske skrbi, glede na terapevtsko področje ( $N=253$  kliničnih raziskav).

**Figure 4:** Number of publications according to therapeutic area of clinical pharmacy or pharmaceutical care service ( $N=253$  clinical studies).

**Preglednica I:** Število raziskav glede na terapevtsko področje in mesto izvajanja storitve.

**Table I:** Number of publications according to therapeutica area and location of clinical pharmacy or pharmaceutical care service (N= 253 clinical studies).

Terapevtsko področje	Mesto izvajanja storitve	Št. raziskav	Vir
<b>bolezni dihal</b>		<b>25</b>	
alregijski rinitis	lekarna	1	I
	ambulanta na primarni ravni	1	II
astma	lekarna	16	III, IV, V, VI, VII, VIII, IX, X, XI, XII, XIII, XIV, XV, XVI, XVII, XVIII
	osnovna šola	1	XIX
	specialistična ambulanta	2	XX, XXI
bolezni dihal - splošno	lekarna	3	XXII, XXIII, XXIV
KOPB	specialistična ambulanta	1	XXV
<b>bolezni krvi</b>		<b>1</b>	
anemija	specialistična ambulanta	1	XXVI
<b>bolezni mišično-skeletnega sistema in vezivnega tkiva</b>		<b>2</b>	
bolečina	ambulanta na primarni ravni	2	XXVII, XXVIII
<b>bolezni obtočil</b>		<b>50</b>	
hipertenzija	ambulanta na primarni ravni	15	XXIX, XXX, XXXI, XXXII, XXXIII, XXXIV, XXXV, XXXVI, XXXVII, XXXVIII, XXXIX, XL, XLI, XLII, XLIII
	lekarna	6	XLIV, XLV, XLVI, XLVII, XLVIII, XLIX
	letalonusilka	1	L
	na domu	1	LI
	specialistična ambulanta	5	LII, LIII, LIV, LV, LVI
koronarna bolezen	bolnišnica	1	LVII
	lekarna	1	LVIII
miokardni infarkt	bolnišnica	1	LIX
možganska kap	bolnišnica in lekarna	1	LX
	specialistična ambulanta	1	LXI
srčno popuščanje	bolnišnica	5	LXII, LXIII, LXIV, LXV, LXVI
	lekarna	3	LXVII, LXVIII, LXIX
	lekarna in na domu	1	LXX
tromboza	specialistična ambulanta	4	LXXI, LXXII, LXXIII, LXXIV
	ambulanta na primarni ravni	1	LXXV
	bolnišnica	2	LXXVI, LXXVII
	specialistična ambulanta	1	LXXVIII
<b>bolezni prebavil</b>		<b>5</b>	
bolezni jeter	bolnišnica	1	LXXXIX
bolezni prebavil - splošno	bolnišnica	1	LXXX
dispepsija	lekarna	1	LXXXI
gastritis	lekarna	1	LXXXII
	specialistična ambulanta	1	LXXXIII
<b>bolezni sečil</b>		<b>5</b>	
ledvična odpoved	bolnišnica	1	LXXXIV
	lekarna	1	LXXXV
	specialistična ambulanta	3	LXXXVI, LXXXVII, LXXXVIII
<b>bolezni živčevja</b>		<b>3</b>	
epilepsijska, Parkinsonova bolezen	DSO	1	LXXXIX
glavoboli	lekarna	2	XC, XCI
<b>duševne in vedenjske motnje</b>		<b>16</b>	
depresija	ambulanta na primarni ravni	4	XCII, XCIII, XCIV, XCV
	lekarna	4	XCVI, XCVII, XCVIII, XCIX
	specialistična ambulanta	2	C, CI
duševne in vedenjske motnje - splošno	ambulanta na primarni ravni	1	CII
	bolnišnica	1	CIII
	DSO	3	CIV, CV, CVI
	specialistična ambulanta	1	CVII

# Sistemtični pregled raziskav vrednotenja koristi klinične farmacije in farmacevtske skrbi

Terapevtsko področje	Mesto izvajanja storitve	Št. raziskav	Vir
<b>endokrine, prehranske in presnovne motnje</b>		<b>35</b>	
diabetes	ambulanta na primarni ravni	9	CVIII, CIX, CX, CXI, CXII, CXIII, CXIV, CXV, CXVI
	bolnišnica	1	CXVII
	lekarna	3	CXVIII, CXIX, CXX
	specialistična ambulanta	4	CXXI, CXXII, CXXIII, CXXIV
hiperlipidemija	ambulanta na primarni ravni	6	CXXXV, CXXXVI, CXXXVII, CXXXVIII, CXXXIX, CXXX
	bolnišnica in na domu	1	CXXXI
	lekarna	7	CXXXII, CXXXIII, CXXXIV, CXXXV, CXXXVI, CXXXVII, CXXXVIII
	specialistična ambulanta	3	CXXXIX, CXL, CXLI
hipovitaminoza	ambulanta na primarni ravni	1	CXLII
<b>infekcijske bolezni</b>		<b>11</b>	
bakterijske infekcije	ambulanta na primarni ravni	2	CXLIII, CXLIV
	bolnišnica	5	CXLV, CXLVI, CXLVII, CXLVIII, CXLIX
	lekarna	2	CL, CLI
	zobozdravstvena ordinacija	1	CLII
virusne infekcije	bolnišnica	1	CLIII
<b>kardiovaskularne bolezni - splošno</b>		<b>12</b>	
kardiovaskularne bolezni - splošno	ambulanta na primarni ravni	10	CLIV, CLV, CLVI, CLVII, CLVIII, CLIX, CLX, CLXI, CLXII, CLXIII
	lekarna	2	CLXIV, CLXV
<b>neoplazme</b>		<b>5</b>	
rak-preventiva	lekarna	3	CLXVI, CLXVII, CLXVIII
rak-slabost	bolnišnica	1	CLXIX
rak-zdravljenje	specialistična ambulanta	1	CLXX
<b>polifarmakoterapija</b>		<b>27</b>	
polifarmakoterapija	ambulanta na primarni ravni	7	CLXXI, CLXXII, CLXXIII, CLXXIV, CLXXV, CLXXVI, CLXXVII
	ambulanta na primarni ravni in na domu	1	CLXX
	bolnišnica	5	CLXXIX, CLXXX, CLXXXI, CLXXXII, CLXXXIII
	DSO	2	CLXXXIV, CLXXXV
	lekarna	10	CLXXXVI, CLXXXVII, CLXXXVIII, CLXXXIX, CXC, CXCI, CXCII, CXCIII, CXCIV, CXCV
	lekarna in na domu	1	CXCVI
	specialistična ambulanta	1	CXCVII
<b>več terapevtskih področij</b>		<b>56</b>	
več terapevtskih področij	ambulanta na primarni ravni	16	CXCVIII, CXCIX, CC, CCI, CCII, CCIII, CCIV, CCV, CCVI, CCVII, CCVIII, CCIX, CCX, CCXI, CCXII, CCXIII
	bolnišnica	21	CCXIV, CCXV, CCXVI, CCXVII, CCXVIII, CCXIX, CCXX, CCXXI, CCXXII, CCXXIII, CCXXIV, CCXXV, CCXXVI, CCXXVII, CCXXVIII, CCXXIX, CCXXX, CCXXXI, CCXXXII, CCXXXIII, CCXXX, CCXXXIV
	bolnišnica in na domu	4	CCXXXV, CCXXXVI, CCXXXVII, CCXXXVIII
	DSO	2	CCXXXIX, CCXL
	lekarna	7	CCXLI, CCXLII, CCXLIII, CCXLIV, CCXLV, CCXLVI, CCXLVII
	na domu	3	CCXLVIII, CCXLIX, CCL
	specialistična ambulanta	3	CCLI, CCLII, CCLIII
<b>Skupaj</b>		<b>253</b>	

**Preglednica 1:** Pregled metaanaliz raziskav, ki so vrednotile koristi klinične farmacije oz. farmacevtske skrbi.

**Table 1:** Review of metaanalyses that evaluated benefits of clinical pharmacy and pharmaceutical care.

Prvi avtor in leta objave	Namen	Storitev	Ključni izidi
Santschi 2011 (7)	Določiti vpliv farmacevtske skrbi na dejavnike tveganja za razvoj kardiovaskularnih bolezni.	Izobraževanje bolnikov o boleznih, zdravilih in namenu zdravljenja, priprava opomnikov za bolnike, ovrednotenje kardiovaskularnih dejavnikov tveganja, priprava priporočil za zdravnike glede optimizacije terapije.	KT (19 raziskav): -8,1/-3,8 mm Hg, S. Celokupni holesterol (9 raziskav): -17,4 mg/L, S. LDL-H (7 raziskav): -13,4 mg/L, S. Kajenje (2 raziskavi): zmanjšanje, S.
Ryan R 2011 (8)	Združiti podatke sistematičnih preglednih člankov o učinkovitosti intervencij, katerih namen je bil izboljšati uporabo zdravil.	Izobraževanje bolnikov o njihovih zdravilih in namenu zdravljenja ter o pomembnosti jemanja zdravil skladno z navodili, pogovor z bolniki o morebitnih težavah, pregled zdravil in reševanje težav povezanih z zdravili.	Intervencije so v večji ali manjši meri pozitivno vplivale na zdravstvene izide (npr. poenostavljeno odmerjanje in intervencije, ki so neposredno vključevale farmacevta), nekatere so bile večinoma neučinkovite (npr. samo izobraževanje). Nobena od intervencij ni imela pozitivnega vpliv na vseh področjih.
Morgado MP 2011 (9)	Vpliv farmacevtske intervencije na kontrolo krvnega tlaka in vodljivost bolnikov, ki so na antihipertenzivni terapiji.	Predlogi glede optimizacije terapije posredovani zdravniku, izobraževanje bolnikov o boleznih, zdravilih in namenu zdravljenja, redno spremeljanje KT, priprava opomnikov za bolnike, izobraževanje in opozarjanje zdravstvenih delavcev na morebitne napake.	Izidi zdravljenja: signifikantno izboljšanje 87,5 % rezultatov. Vodljivost bolnikov: signifikantno izboljšanje (43,8 % rezultatov). SKT: -4,9 mm Hg, p<0,001. DKT: -2,6 mm Hg, p<0,001.
Rubio-Valera M 2011 (10)	Ovrednotiti učinkovitost farmacevtske skrbi na izboljšanje vodljivosti bolnikov, ki so na terapiji z antidepresivi.	Izobraževanje in spremeljanje bolnikov, identifikacija neželenih učinkov, svetovanje o pomembnosti jemanja zdravil skladno z navodili, optimizacija terapije.	Vodljivost bolnikov: OR=1,639, p<0,001.
Nkansah N 2010 (11)	Oceniti vpliv farmacevtskih storitev na izide pri bolnikih in zdravstvenih delavcih.	Izobraževanje bolnikov, reševanje težav povezanih z zdravili, priprava priporočil zdravnikom, izobraževanje zdravnikov.	Farmacevtske intervencije namenjene: a) bolnikom: 36 raziskav; b) zdravnikom: 7 raziskav: 1) 1 raziskava: izboljšanje KT. 2) 5 raziskav: storitve farmacevtov so zmanjšale pogostost podvajanja zdravil in celotno število predpisanih zdravil; 29 raziskav: poročanje o kliničnih in humanističnih izidih; rezultat farmacevtske intervencije je bilo izboljšanje kliničnih izidov, te izboljšave pa niso bile vedno signifikantne; 8 raziskav: poročanje o kvaliteti življenja, 3 raziskave so poročale o izboljšanju na vsaj treh področjih. 3) raziskav ni. 4) 2 od 7 raziskav kažeta signifikantno izboljšanje pri predpisovanju zdravil.
Carter BL 2009 (12)	Določiti učinek intervencij pri kontroli hipertenzije, če pri tem sodeluje zdravstveni tim, ki vključuje tudi farmacevte in medicinske sestre.	Izobraževanje bolnikov o zdravilih, svetovanje o načinu življenja, obiski na domu, optimizacija terapije (priporočila zdravnikom).	Vpliv izobraževanja o zdravilih: KT: -8,5/-3,60 mm Hg. Vpliv priporočil farmacevtov glede terapije: SKT: -9,30 mm Hg. Intervencije so izvajale medicinske sestre: SKT: -5,84 mm Hg; farmacevti v bolnišnicah: -7,76 mm Hg; farmacevti v lekarnah: -9,31 mm Hg.
Machado M 2008 (13)	Določiti vpliv farmacevtskih intervencij na izboljšanje kliničnih izidov pri zdravljenju hiperlipidemije.	Izobraževanje in spremeljanje bolnikov, upravljanje z zdravili.	Celokupni holesterol se je signifikantno zmanjšal: v primerjavi z začetno vrednostjo: -34,3 mg/dL, p<0,001; v primerjavi s KS: -22,0 mg/dL, p=0,034). LDL-H se je signifikantno zmanjšal: v primerjavi z začetno vrednostjo: -32,6 mg/dL, p=0,004; v primerjavi s KS: -17,5 mg/dL, NS. TG: NS zmanjšanje. HDL-H: NS spremembe. Možen je vpliv na vodljivost bolnikov ter na kvaliteto življenja.

Prvi avtor in leto objavljave	Namen	Storitev	Ključni izidi
Williams A 2008 (14)	Pregled raziskav, ki vključujejo intervencije, ki naj bi izboljšale vodljivost bolnikov pri sočasni terapiji več kroničnih bolezni.	Izobraževanje bolnikov o bolezni, zdravilih in namenu zdravljenja. Identifikacija in reševanje težav povezanih z zdravili.	Dokazi za učinkovitost intervencij, s katerimi bi izboljšali vodljivost bolnikov z več kroničnimi boleznimi, so slabi.
Tonna AP 2008 (15)	Določiti, kakšna je vloga farmacevtov v zdravstvenem timu pri optimizaciji antibiotične terapije ter opisati klinične izide takšnih intervencij.	Identifikacija neprimerno predpisanih zdravil, priprava priporočil glede zamenjave zdravil ali sprememb načina aplikacije, razvoj smernic, prisotnost na vizitah, racionalizacija protimikrobnih zdravil.	Uporaba zdravil: izboljšano upoštevanje smernic; klinični izidi: krajši čas bivanja v bolnišnicah, zmanjšana potreba po parenteralni FO, nižja umrljivost; finančni izidi: manjsa poraba antibiotikov, uporaba cenejših bioekivalentnih zdravil in posledično manjši stroški. Spremembe niso vse signifikantne.
Machado M 2007 (16)	Opredeliti in kvantificirati klinične izide, občutljive na farmacevtsko intervencijo.	Najbolj pogosto uporabljeni intervenciji sta bili upravljanje z zdravili (82%) in izobraževanje bolnikov na področju hipertenzije (68%).	39 rezultatov (57 % vseh ovrednotenih rezultatov) je potrdilo vpliv farmacevtske intervencije. V 13 raziskavah: SKT: -10,7 mm Hg (IS), -3,2 mm Hg (KS), $p=0,047$ . DKT: razlika med IS in KS: 3,6 mm Hg, NS. Kvaliteta življenja: signifikantna razlika v 1/8 raziskavi. Vodljivost bolnikov: signifikantna razlika v 5/13 raziskav.
Machado M 2007 (17)	Opredeliti in kvantificirati klinične izide, občutljive na farmacevtsko intervencijo.	Najbolj pogosto uporabljeni intervenciji sta bili izobraževanje bolnikov na področju diabetesa (69%) in upravljanje z zdravili (61%).	51 rezultatov (69 % vseh ovrednotenih rezultatov) je potrdilo vpliv farmacevtske intervencije. V 16 raziskavah: HbA1c: -1,00 % (IS), -0,28 % (KS), $p=0,03$ .
Royal S 2006 (18)	Identificirati in oceniti raziskave intervencij, ki bi zmanjšale neželene učinke zdravil, ki se izražajo v obolenosti, hospitalizacijah in umrljivosti.	Farmacevtske intervencije (pregled zdravil) in intervencije drugih zdravstvenih delavcev (uporaba protokolov s strani medicinskih sester in izobraževalni programi za zdravnike).	17 raziskav je obravnavalo farmacevtske intervencije. Intervencije, ki jih je vodi farmacevt, zmanjšajo število hospitalizacij ( $OR=0,64$ ), vendar analize randomiziranih kliničnih raziskav niso pokazale signifikantnih izboljšav. Rezultati na ostalih področjih niso pokazali signifikantnega učinka.
Morrison A 2001 (19)	Ovrednotenje raziskav, ki obravnavajo učinkovitost storitev klinične farmacije.	Izobraževanje in oskrba bolnikov, svetovanje zdravnikom.	Farmacevti so delovali kot klinični farmacevti v 24 raziskavah in kot lekarniški farmacevti v 2 raziskavah. Svetovanje bolnikom: statistično signifikantno boljša vodljivost bolnikov (5/6 raziskav). Svetovanje bolnikom in njihovim zdravnikom: rezultati signifikantno boljši v IS (6/7 raziskav). Svetovanje zdravnikom: v IS višji delež receptov, predpisanih v skladu s smernicami (1/2 raziskava). 4 raziskave niso dale dokončnih rezultatov.

IS- intervencijske skupina, KS: kontrolna skupina, KT – krvni tlak, SKT – sistolični krvni tlak, DKT – diastolični krvni tlak, LDL-H – LDL-cholesterol, HDL-H – HDL-cholesterol, TG – trigliceridi, HbA1c – glikiran hemoglobin, FO – farmacevtska oblika, NS – razlika ni signifikantna, S – razlika je signifikantna, OR – razmerje obetov.

## 5 Razprava

Začetki klinične farmacije segajo v sredino šestdesetih let 20. stoletja, ko so farmacevti začeli svojo strokovnost izpopolnjevati in usmerjati v nove ter k pacientu usmerjene storitve (6). Pojav raziskav v večji meri sovpada z uveljavljanjem koncepta farmacevtske skrbi in sicer v 90. letih. V našem primeru najstarejša raziskava sega v leto 1976. Njihovo število je zelo naraslo predvsem po letu 1999 in znaša dobro 20 raziskav na letni ravni po letu 2009. Največ raziskav so izvedli v ZDA, kjer lahko zasledimo tudi prve raziskave, tej sledita Kanada in Avstralija. V evropskih državah so se prve raziskave pojavile v zadnjih letih 20. stoletja in sicer v Združenem kraljestvu in na Švedskem.

### 5.1 Mesto izvajanja intervencije

Največ raziskav je obravnavalo intervencije, ki so jih farmacevti izvajali v ambulantah na primarni ravni. Ena od prednosti dela na tem mestu je

gotovo ta, da omogoča večjo stopnjo interakcije in sodelovanja farmacevta z zdravnikom in s tem t.i. brezšivno oskrbo. Namenska zaposlitev farmacevta na tem mestu obenem omogoča, da se v večji meri posveti optimizaciji in racionalizaciji zdravljenja z zdravili s tem, ko je razbremenjen aktivnosti vezanih na preskrbo z zdravili.

Raziskavam storitev farmacevta v ambulanti na primarni ravni sledijo raziskave storitev v lekarni. Ta predstavlja mesto, ki je neposredno vpeto v verigo preskrbe z zdravili. Zelo pogosto se nahaja blizu zdravstvenega doma oz. ambulante na primarni ravni. Lekarna pomeni tudi tim osebja, katerih strokovnost so zdravila in s tem najboljše možno izhodišče za ustrezno svetovanje o zdravilih. Zaradi svoje dostopnosti (običajno brez posebne najave in čakalnih list) so farmacevti v lekarni zelo pogosto tudi prvi zdravstveni delavci, kamor bolniki pridejo po nasvet v primeru novih zdravstvenih težav.

Velik del raziskav je obravnavalo tudi intervencije, ki so jih farmacevti izvajali v bolnišnicah in specialističnih ambulantah. Največja prednost dela na tem področju je vključevanje farmacevta v multidisciplinarne zdravstvene time, ki skrbijo za celovito zdravstveno oskrbo bolnikov. Nekaj raziskav je obravnavalo tudi storitve, ki so jih farmacevti izvajali v domovih starejših občanov. Ker gre v tem primeru za posebej ranljivo populacijo starejših bolnikov, ki se običajno zdravijo za več kroničnimi boleznimi, lahko farmacevti s svojim strokovnim znanjem s področja zdravil pripomorejo k odkrivanju in reševanju težav povezanih z zdravili. Posebej velja omeniti raziskave, ki so vrednotile storitve v kombinaciji lokacij npr. domače oskrbe z oskrbo v lekarni, ambulanti oz. bolnišnici. Takšen način dela seveda nudi najboljše iz posameznih inštitucij, obenem pa se v največji možni meri približa bolnikovemu običajnemu življenju s tem, ko se izvaja oskrba na njegovem domu.

## 5.2 Terapevtska področja in vpliv na zdravstvene izide

Raziskave so vrednotile storitve farmacevtov, ki so obravnavale zelo različna terapevtska področja. Pri tem velja izpostaviti raziskave koristi storitev za bolnike s hipertenzijo, astmo, diabetesom, hiperlipidemijo, srčnim popuščanjem, bakterijsko infekcijo in depresijo. Poseben pomen imajo raziskave na področju polifarmakoterapije. Te so vrednotile storitve, katerih namen je reševanje težav povezanih z zdravili, ki so posledica sočasne uporabe več zdravil hkrati.

Storitve so najpogosteje vključevale izobraževanje bolnikov o bolezni, zdravilih in pomenu zdravljenja ter sodelovanje z zdravnikom pri predpisovanju zdravil in optimizaciji terapije.

Izobraževanje bolnikov je izboljšalo njihovo vodljivost in posledično klinične izide zdravljenja. Farmacevti so s svojimi aktivnostmi bistveno zmanjšali dejavnike tveganja za razvoj kardiovaskularnih bolezni: izboljšala se je kontrola hipertenzije ter zmanjšala raven glikiranega hemoglobina in lipidov v krvi. Izobraževanje bolnikov je izboljšalo tudi tehniko inhaliranja pri bolnikih z astmo in s tem izboljšalo kontrolo astme.

Farmacevt je kot strokovnjak s področja zdravil imel pomembno vlogo pri odkrivanju, reševanju in preprečevanju težav povezanih z zdravili, storitve klinične farmacie in farmacevtske skrbi pa so njihovo število zmanjšale. Posledično so se izboljšali klinični izidi ter zmanjšala uporaba zdravstvenih storitev (npr. zmanjšanje števila hospitalizacij in obiskov urgentnega oddelka). Rezultati raziskav nakazujejo pozitiven vpliv farmacevtskih storitev na kakovost življenja bolnikov ter zadovoljstvo bolnikov z zdravstvenimi storitvami.

Izobraževanje zdravnikov o predpisovanju zdravil v skladu s smernicami, svetovanje pri izbiri zdravila ter priporočila glede optimizacije terapije so vodila do ustrenejšega predpisovanja zdravil, možen pa je bil tudi vpliv na zmanjšanje števila predpisanih zdravil. Pri tem je bil zelo pomemben oseben stik oz. komunikacija med farmacevtom in zdravnikom.

Storitve opisane v raziskavah so imele pozitiven vpliv na ekonomske izide v bolnišnicah, medtem, ko je raven dokazov o finančnih koristih na drugih mestih izvajanja storitev skromna.

## 5.3 Metaanalize

Rezultati metaanaliz, ki smo jih vključili v sistematičen pregled, nam kažejo, da storitve klinične farmacie in farmacevtske skrbi izboljšajo klinične izide na področju hipertenzije, hiperlipidemije in diabetesa ter na ta način

zmanjšajo tveganje za razvoj kardiovaskularnih bolezni. Storitve farmacevtov, ki so vplivale na takšne izide, so bile usmerjene tako na bolnike kot tudi na zdravnike. Farmacevti so bolnike izobraževali o boleznih, zdravilih in pomenu zdravljenja, zdravnikom pa so predvsem posredovali priporočila glede optimizacije terapije.

S področja vodljivosti bolnikov metaanalize ne dajejo povsem konsistentnih rezultatov. Pozitiven vpliv na vodljivost bolnikov je metaanaliza potrdila na področju zdravljenja depresije, medtem ko ostale metaanalize kažejo na možnost pozitivnega vpliva, ne morejo pa ga z gotovostjo potrditi.

Izboljšanje kvalitete življenja in stroškovne učinkovitosti, zmanjšanje števila hospitalizacij ter ustrenejše predpisovanje zdravil je glede na ugotovitve metaanaliz možno, niso pa ti rezultati tako jasni kot v primeru vpliva farmacevtskih storitev na kontrolo krvnega tlaka ter glukoze in lipidov v krvi.

## 5.4 Pomanjkljivosti pregleda

Čeprav smo sistematični pregled skrbno načrtovali, postavljeni iskalni profil ni zajel vseh raziskav, ki so vrednotile storitve klinične farmacie in farmacevtske skrbi. Nekatere raziskave namreč ne omenjajo neposredno klinične farmacie oz. farmacevtske skrbi in so opisovale oz. pojmovale storitve na drugačen način.

Z namenom celovite predstavitev vsebine storitev ter vpliva na zdravstvene izide bi bila smiselna usmerjena predstavitev rezultatov po posameznih terapevtskih področjih.

## 6 Zaključek

V znanstveno strokovni literaturi so bile objavljene številne raziskave, ki so vrednotile koristi klinične farmacie in farmacevtske skrbi. Rezultati večine raziskav, ne pa vseh, kažejo na pozitivne izide storitev klinične farmacie in farmacevtske skrbi. Pri implementirjanju storitev v praksu je smiseln poglobljeni študij raziskav za specifično terapevtsko področje. Za uspešnost storitev je posebej pomembno ustrezno sodelovanje med zdravstvenimi delavci.

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