

# Economy for a New Normal: Digitalisation and Human Relations in Business and Education

Student Papers  
from the MakeLearn and TIIM  
International Conference

20–21 May 2021  
Online Conference

International School for Social and Business Studies, Slovenia  
Maria Curie-Skłodowska University, Poland  
Kasetsart University, Thailand  
Pegaso International, Malta  
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Management,  
Knowledge and Learning  
International Conference 2021  
Technology, Innovation  
and Industrial Management

**MakeLearn 2021: Economy for a New Normal;  
Digitalisation and Human Relations in Business and Education**  
Student Papers from the MakeLearn and TIIM International Conference  
20–21 May 2021, Online Conference

**Organized by**

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Maria Curie-Skłodowska University, Poland  
Kasetsart University, Thailand  
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## Conference Aims

MakeLearn & TIIM Conference encourages the sharing of most recent developments in the fields of management, economics, technology, and education. By including experiences and young academics and practitioners from all continents, it also encourages discussion and the exchange of knowledge between academia and businesses (formal sessions and social events) and offers a variety of publishing opportunities. This year's focus is on digitalisation and human relations in business and education due to Covid-19 pandemics.



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za družbene in poslovne študije  
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## Student Papers

### **Knowledge Management Systems and Practices and SME Growth**

Vincent Amponsah

[↪ Full Paper](#)

### **Achieving and Sustaining Organisational Performance: The Effect of Knowledge Management Systems**

Anthony Gyasi-Fosu

[↪ Full Paper](#)

### **How Covid-19 Forced the Officials' Council of Slovenia to Select Highest State Officials Only Online**

Fidel Krupić

[↪ Full Paper](#)

### **Tacit Knowledge Sharing in Educational Organizations: Literature Review**

Dhimitri Bibolli, Nada Trunk Širca, and Plamen Mirazchyski

[↪ Full Paper](#)

### **The Nexus between Knowledge Sharing and Institutional Performance in the Public Sector**

Lynus Ekuwam Ebenyo

[↪ Full Paper](#)

### **Impact of Knowledge Management on Organizational Performance and Competitiveness**

Muhammad Imam and Gregor Jagodič

[↪ Full Paper](#)

### **Assessing the Interdependence between Organizational Culture and Performance in the Construction Industry**

Denbeshu Neare Jabo

[↪ Full Paper](#)

### **Stakeholder Consultation to facilitate Knowledge Sharing: A Case Study in Water Risk Management in the Caribbean**

Simone Lewis

[↪ Full Paper](#)



## **The Compatibility of Digitalization and Human Relations in Enhancing Knowledge Creation: A Prerequisite for Organizational Agility**

Geoffrey Lugwisha

[↪ Full Paper](#)

## **Motivation, Satisfaction and Knowledge Management**

Gregor Jagodič and Mirza Glavić

[↪ Full Paper](#)

## **Leadership Strategies and Decision Support Systems Based AI in the Developing Economies: Perspectives from Ghanaian Banking Sector**

Moti Zwelling and Aaron R. Opoku-Ahene

[↪ Full Paper](#)

## **Prejudice Between Educators**

Marija Šlutej

[↪ Full Paper](#)

# Digital Transformation: People and Culture, Networks, Processes, and Technology in the New Helix

MakeLearn and TIIM  
International Conference

18–20 May 2022  
Kaunas · Lithuania

Call for Papers

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Management,  
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MakeLearn and TIIM International Scientific Conference is organised by the International School for Social and Business Studies, Slovenia, Slovenia, Maria Curie-Skłodowska University, Poland, and Kasetsart University, Thailand in cooperation with other international partners. The conference takes place in May, each year in a different European country.

MakeLearn, Conference on Management of Knowledge and Learning encourages sharing of most recent developments in the fields of management and management of knowledge. By including individuals from major regional businesses it also encourages discussion and the exchange of knowledge between academia and economy. Although the general themes of the conference remain the same, each year the focus of the conference is adapted to regional and global findings, occurrences and needs of the time.

TIIM Technology, Innovation and Industrial Management International conference promotes the exchanges, discussion, and dialogues on how to manage industrial operations and organisations in more innovative, efficient, and productive manners. The sustainable development and the continuous improvement as a result of technological applications and organisational innovation are the focal points of the conference.

## **MakeLearn and TIIM International Conference**

**20–21 May 2021**

**Online Conference**



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